

ARCARE HOME CARE SERVICES

SCHEDULE OF FEES

SERVICES AVAILABLE

- Personal care
- Domestic care
- Respite care
- Meal preparation
- Transport
- Medication prompt
- Shopping assistance
- Companionship
- Dementia care
- Disability care

IN HOME SERVICES

MONDAY TO FRIDAY		SATURDAY, SUNDAY & PUBLIC HOLIDAY	
6am - 8pm (30 mins)	\$30.30 for 30 mins	Saturday	\$54.30 per hour
6am - 8pm (45 mins)	\$36.75 for 45 mins	Sunday	\$66.10 per hour
6am - 8pm	\$43.65 per hour	Public Holiday	\$80.05 per hour
8pm - 6am	\$50.55 per hour		
Phone support	Free	Phone support	Free
Client related travel	\$1.05 per km	Care management	\$74.45 per hour
Overnight services	Call 1300 726 291	24 hour live-in services	Call 1300 726 291

IN HOME NURSING SERVICES (QLD ONLY)

MONDAY TO FRIDAY		SATURDAY, SUNDAY & PUBLIC HOLIDAY	
6am - 8pm (30 mins)	\$45.45 for 30 mins	Saturday	\$108.45 per hour
6am - 8pm	\$87.80 per hour	Sunday	\$118.75 per hour
8pm - 6am	\$98.00 per hour	Public Holiday	\$165.20 per hour
PAS/RUDAS assessment	\$139.40	Continence assessment	\$139.40

Our support staff are fully qualified (min Level 3) in Aged / Disability Care, hold a Level 2 First Aid, CPR, manual handling certificate and are fully reference and police checked.

We are committed to meeting the needs and preferences of our clients. Our staff are open minded, flexible and come from a wide variety of cultural backgrounds, and can speak a variety of languages. As we are an approved provider with the Department of Health, we have extensive experience supporting clients from special needs groups such as LGBTI, Veterans, culturally and linguistically diverse.



arcare.com.au • 1300 272 273

Effective July 6th, 2015

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GST

GST is charged at a rate of 10% where applicable. Where the Care Services are being contracted and paid for by a third party, GST will be applied to all services.

Where a client is purchasing directly from Arcare Home Care Services, they will be exempt from GST.

CREDIT TERMS

All services are invoiced relevant to the fees outlined above. Invoices are strictly 14 day credit terms. Overdue accounts will incur a monthly finance charge.

CANCELLATION POLICY

In the case where a shift needs to be cancelled, Arcare Home Care Services requires notice by no later than 4:00pm the day prior to the shift being provided. Should less notice be provided, a cancellation fee equivalent to the full length of the shift will be charged.

HOURS OF OPERATION

Arcare Home Care Services office hours are from 9:00am to 5:00pm, Monday to Friday. Arcare Home Care Services operate an After Hours back-up phone service outside of these hours, which can be contacted on 1300 726 291, including public holidays.

REGIONS SERVICED



arcare
★★★★★ home care

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