

06 July 2021

Dear Arcare NSW Community,

Mandatory Check-In's using the Service NSW QR code will be in place across the state from 12 July 2021. In preparation, Arcare is setting up the system to be ready by 9 July 2021.

Anyone entering a Residence will be required to complete both the Service NSW QR code, and the Arcare QR code upon entry.

Both, QR codes are critical as they each capture specific information that we are required to monitor (for example, the Arcare QR code asks if you have an up-to-date flu vaccine, which Service NSW does not).

Although not ideal, we ask that anyone entering an Arcare site adhere to these requirements. You can find out more about the Service NSW check-in requirement [here](#).

For now, visitation restrictions remain in place across Residential Aged Care in NSW.

We thank you again for your support and hope that you stay safe.

Yours sincerely,

**Nghia Bui**  
**State Operations Manager - NSW**