

27 July 2021

Dear Arcare Warriewood Community,

Arcare Warriewood will be placed in a precautionary lockdown following the presentation of several residents and a team member with respiratory symptoms.

**Thankfully, all have tested negative for COVID-19 so far.** We are waiting results back from 1 resident and 1 team member. We will continue to keep a close eye on all residents and will test accordingly.

As both the Breezy and Coasters communities are affected, residents are asked to stay in their rooms for the time being until the respiratory outbreak is declared over. All meals will be served in resident's suites, and group activities will be suspended. Our wonderful team will keep our residents comfortable and supported with one-on-one social interactions and activities, and we encourage you to continue reaching out to loved ones via Zoom, Skype, or Facetime where possible.

As part of our robust infection control response to outbreaks, additional cleaning and infection control procedures are being implemented across the residence under the guidance of our National Infection Control Specialist.

We thank you for your understanding. Please don't hesitate to contact your Residence Manager if you have any questions or concerns.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Nghia Bui', with a stylized flourish at the end.

**Nghia Bui**

**State Operations Manager - NSW**