

02 July 2021

Dear Arcare Community,

We are thrilled to have visitation allowed in our Residences, and we thank visitors for remaining respectful and understanding at this time.

Unfortunately, it is disappointing to hear that a small number of visitors have displayed inappropriate conduct towards team members and the restrictions that remain in place.

All visitors must follow the directions and guidelines from our team members, who are working hard to ensure safe visitation is available for all residents who wish to receive guests. Inappropriate conduct will not be tolerated.

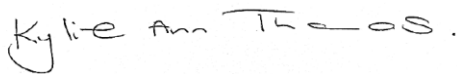
We would like to remind you that the current restrictions are:

- Maximum two visitors for each resident at one time (visitors can be from different households)
- Density limits remain in place for communal spaces
- Masks are to be worn
- Visitors must check in using both the Arcare QR code and the Victorian Government QR Code
- Day Leave Forms must be signed before Residents can go on social leave.

Please keep a close eye on exposure sites, and do not visit our Residence if you are a contact of COVID-19 or are feeling even the mildest of symptoms. Instead, we ask that you get tested as soon as possible and isolate.

Remember if you are feeling unwell or have been in close contact with someone who has tested positive to COVID-19, get tested for COVID-19 as soon as possible. You can contact OPAN [here](#); Head to Health - visit www.headtohealth.gov.au; Beyond Blue on 1800 512 348 or visit <https://coronavirus.beyondblue.org.au/>.

Yours sincerely,



Kylie Thomas

State Operations Manager - Victoria