



15 August 2021

Arcare Oatlands

Unfortunately, despite all our efforts, we have been notified that an agency team member tested positive to COVID-19 14 August. They were wearing a mask and face shield and did not have any symptoms at the time of working. They were tested as part of the 72-hour surveillance testing with the prior test negative. This agency team member was booked to receive their first dose of the COVID vaccine and was well when they last worked at Arcare Oatlands on 12 August.

We can confirm that 94% of residents and 89% of Arcare Oatlands' own team members have received either one or both doses of the Pfizer vaccine.

Testing has been underway at Arcare Oatlands, and we have commenced contact tracing. All clients and team members are being monitored closely for signs and symptoms.

We are doing everything possible to minimise any further exposure to residents and team members and have placed the residence in lockdown. This means that team members are now wearing full personal protective equipment (PPE).

We are well prepared, and our infection control practices put us in a good place to manage this case effectively. We have sufficient personal protective equipment and all other supplies necessary to continue to provide support and services to our clients and team safely.

We are working closely with both Commonwealth and State agencies and outreach services to support our clients and team members.

Currently, there are no other cases of COVID-19 in any of our other residences.

We'd like to reassure all families and friends of Arcare Oatlands that our thoughts are with them during this difficult time, and we will keep them informed with regular updates on the situation.

We will be posting media statements on our website which can be accessed by [clicking here](#).

Statement attributed to Colin Singh, CEO Arcare.