

17 August 2021

Dear Arcare community,

We are delighted to inform you once again that **all results from yesterday's testing have returned a negative result**. Our total confirmed number of COVID-19 cases remains at one at Arcare Oatlands. Testing of all clients and team members occurs daily and families will be directly contacted should there be any clinical changes or positive test results.

Please be aware that the Acting Residence Manager Oatlands has resigned however this has little impact on the current situation. This is due to the daily management meeting held every morning seven days per week regarding the outbreak. Membership of this team includes the CEO, State Operations Manager, Human Resources Manager, Communications Manager, Clinical Governance Manager, and Infection Control Nurse Specialist.

We are very fortunate that our Infection Control Specialist is based in NSW and is onsite to review the situation. Carrie is highly knowledgeable and experienced in infection control and has experience with Arcare Victoria's outbreak situation.

Remember

- if you are feeling unwell or have been in close contact with someone who has tested positive to COVID-19, get tested for COVID-19 as soon as possible.
- Clients and team members will be offered the COVID-19 vaccine again on Thursday, including those who require dose 1.
- Do not deliver or drop off external items (eg. food, flowers, gifts, or laundry) to the clients during lockdown.
- we upload all our communications to our [website](#) so please share with your families
- submit questions you may have ahead for Thursday's meeting or any queries you have about your loved one to COVID.Oatlands@arcare.com.au
- If you are struggling with the current situation visit Head to Health [here](#); Beyond Blue on 1800 512 348 or visit [here](#).

Please remember that Arcare is holding a **conference call for Oatlands clients and families Thursday 19 August at 2pm**. The zoom meeting link will be sent in tomorrow's update.

Thank you for your support.

Stay safe.

Yours sincerely,



Colin Singh
Chief Executive Officer, Arcare