

20 August 2021

Dear Arcare Oatlands community,

We very pleased that all results received remain negative and we have no additional confirmed COVID-19 cases. Testing of clients has been reduced to every three days with the next test on Monday 23 August. Testing of team members will continue daily. This means that **unless we have pertinent news to share, our next communication will be Monday.** Families will be directly contacted should there be any clinical changes or positive test results.

Thank you to all who attended yesterday's conference call. The meeting minutes are attached and include answers to some questions that were inadvertently missed. Remember, if you have further queries, please submit them to COVID.Oatlands@arcare.com.au.

I want to reiterate that we are continually reviewing day to day processes including laundry, food preparation and delivery, and cleaning to ensure we are minimising the risk of infection as much as possible. This is all part of our standard outbreak management response combined with our learnings from Victoria's outbreak.

Remember

- Book a Skype call with your loved one by emailing lifestyle to arrange a day and time arcareoatlands2020@outlook.com
- Regularly check the COVID-19 hotspot list [here](#) and follow the stay-at-home orders.
- **Find all our communications regarding Arcare Oatlands' outbreak on our website [here](#)**
- If you are feeling unwell or have been in close contact with someone who has tested positive to COVID-19, get tested for COVID-19 as soon as possible.
- Contact OPAN [here](#); Head to Health [here](#); Beyond Blue [here](#) or phone 1800 512 348.

We hope everyone is staying safe during this time.

Thank you for your support.

Yours sincerely,



Colin Singh
Chief Executive Officer, Arcare

