

23 August 2021

Dear Arcare Oatlands community,

Please note that all results continue to remain negative and we have no additional confirmed COVID-19 cases. Testing of clients has been reduced to every three days with testing occurring today. Testing of team members continues daily. Families will be directly contacted should there be any clinical changes or positive test results.

Foxtel have upgraded all boxes at Oatlands to the Platinum package, so all clients now have all Foxtel channels available to view.

We are very pleased to welcome Glenn Gardiner to the position of Residence Manager at Arcare Oatlands today. Glenn comes to Arcare with experience in the Aged Care, NDIS and home care setting. His most recent appointment was Interim CEO at another provider.

Unless we have relevant news to share, our next communication will be Wednesday 25 August.

#### **Remember**

- Book a Skype call with your loved one by emailing lifestyle to arrange a day and time [arcareoatlands2020@outlook.com](mailto:arcareoatlands2020@outlook.com)
- Remember, if you have further queries, please submit them to [COVID.Oatlands@arcare.com.au](mailto:COVID.Oatlands@arcare.com.au)
- Regularly check the COVID-19 hotspot list [here](#) and follow the stay-at-home orders.
- Arcare Oatlands' outbreak communications on our website [here](#)
- If you are feeling unwell or have been in close contact with someone who has tested positive to COVID-19, get tested for COVID-19 as soon as possible.
- Contact OPAN [here](#); Head to Health [here](#); Beyond Blue [here](#) or phone 1800 512 348.

We hope everyone is staying safe during this time.

Thank you for your support.

Yours sincerely,



Colin Singh  
**Chief Executive Officer, Arcare**