



29 August 2021

### **Arcare Warriewood**

Unfortunately, despite all our efforts, late yesterday we were notified that a team member at Arcare Warriewood tested positive to COVID-19. This team member was well when they last worked at Arcare Warriewood on Wednesday 25 August. Sadly, a test on Thursday 26 August showed a positive result. They were wearing a mask and face shield and did not have any symptoms at the time of working. This team member has had both COVID vaccinations.

We can confirm that 95% of residents and 88% of Arcare Warriewood's active team members have received either one or both doses of the Pfizer vaccine. A vaccination hub for all team members and clients was last held Friday 13 August and is booked again this Thursday 2 September and Wednesday 8 September.

Testing has been underway at Arcare Warriewood, and we have commenced contact tracing. All clients and team members are being monitored closely for signs and symptoms.

We are doing everything possible to minimise any further exposure to residents and team members and have placed the residence in lockdown. This means that team members are now wearing full personal protective equipment (PPE).

We are well prepared, and our infection control practices put us in a good place to manage this case effectively. We have sufficient personal protective equipment and all other supplies necessary to continue to provide support and services to our clients and team safely.

We are working closely with both Commonwealth and State agencies and outreach services to support our clients and team members.

Currently, there are no other cases of COVID-19 in any of our other residences.

We'd like to reassure all families and friends of Arcare Warriewood that our thoughts are with them during this difficult time, and we will keep them informed with regular updates on the situation.

We will be posting media statements on our website which can be accessed by [clicking here](#).

**Statement attributed to Colin Singh, CEO Arcare.**