

31 August 2021

Dear Arcare Warriewood community,

Results received so far from Sunday's testing have returned a negative result. Our total confirmed number of COVID-19 cases remains at one at Arcare Warriewood. Further testing is taking place today, with future testing to be advised by the Public Health Unit.

A COVID-19 vaccination clinic will be held this Thursday 2 September for clients and team members, including those who require dose 1. This is particularly timely given that NSW has endorsed the National Cabinet mandate that all aged care workers must have at least one dose of the COVID-19 vaccine from 17 September 2021.

Please remember if you are feeling unwell or have been in close contact with someone who has tested positive to COVID-19, get tested for COVID-19 as soon as possible.

Our goal is to be as transparent and clear in our communications as possible during this outbreak. We are hosting a conference call for Warriewood clients and families Thursday 2 September where we will explain our response so far and discuss the support for our clients that we have in place. Please submit any questions you may have ahead of the meeting to COVID.warriewood@arcare.com.au, and we will endeavor to answer as many as we can. The time and link to the meeting will be emailed separately in the coming days.

Our team at Warriewood are focused on supporting our clients during this time. We respectfully ask that you **please do not directly contact the Residence**. We have set up a dedicated email address (COVID.warriewood@arcare.com.au) for families to contact that is monitored by members of the team. We will be in touch within 24 hours of receipt of your email. You will be directly contacted should there be any clinical changes to your loved one or positive test results.

Make sure you take care of yourself, particularly if you are struggling with the current situation – visit Head to Health [here](#); Beyond Blue on 1800 512 348 or visit [here](#).

As always, we encourage you to advise of any concerns so that we can do everything in our power to alleviate them.

Thank you for your support.

Yours sincerely,



Colin Singh | Chief Executive Officer, Arcare