

31 July 2021

Dear Arcare Community,

After a spike of cases in recent days, from **4pm today Saturday 31st July there is 3-day snap lockdown in the following 11 LGAs until 4pm Tuesday 3rd August**. This means our Residences will also be going into lockdown.

City of Brisbane	City of Ipswich	Logan City	Moreton Bay Region
Redland City	Sunshine Coast	Gold Coast City	Noosa Shire
Somerset Region	Lockyer Valley Region	Scenic Rim Region	

I recognise the news is tough to hear and that the various aspects of the announcements will have different implications for everyone. We will get through this together as a community.

Queensland Health has restricted visitation to Residential Aged Care in the above 11 LGAs. These restrictions apply to all Arcare Queensland residences except North Shore (Townsville) and include:

- No personal visitors – including care and support workers (no care provision and support by informal persons)
- End of life visits will be allowed with prior screening and approval from the Residence Manager.
- Only people providing an essential purpose will be allowed to enter (therefore no non-essential service contractors e.g. entertainers)
- Anyone entering the Residences must wear a single use surgical mask
- Residents may only leave the Residence to receive health care, attend a funeral or for an emergency or compassionate reason (the Day Leave Form is to be completed and approved by the Residence Manager prior).

Our teams will be reinstating non-face-to-face communication channels as soon as possible, and our Café's will operate on a 'take away to consume' basis.

Please contact your Residence Manager if you have any queries during the 3 day lockdown period.

If you need support or need to speak to someone, contact the Older Persons Advisory Network [here](#); Head to Health [here](#) or Beyond Blue on 1800 512 348 or [here](#).

If you are feeling unwell or have been in close contact with someone who has tested positive to COVID-19, please get tested for COVID-19 as soon as possible.

We thank you for your support and hope that you stay safe.

Yours sincerely,



Colin Singh
Chief Executive Officer, Arcare