

09 September 2021

Dear Arcare Community,

We are pleased that rates of vaccination amongst clients and team members continues to grow. Some Residences are already close to 100% of team members vaccinated with their first dose and we are confident those who can be vaccinated will be completed by the State Government deadlines.

Our attention now turns to the vaccination rates of those who are currently able to visit our communities. Whilst our client and team member vaccination rates will see increased protection, the vaccination status of visitors will play an important role in the safety of our communities.

With this in mind, Arcare is adding additional infection control measures which asks all visitors over the age of 12 who are not fully vaccinated (ie 2 doses of a recognised COVID vaccine followed by a 2 week window to ensure immunity) to:

- o wear PPE as directed by our team members;
- o potentially submit to a rapid antigen test and/or provide a negative PCR (swab) test result within 72 hours prior to entry; and
- o complete the vaccination question included in our entry screening processes.

To properly manage this process, we will require evidence of your vaccination status when you attend our residences. This can be downloaded onto your phone or device from the MyGov website.

Please note this approach does not override current restrictions on visitation as provided in State and Territory Directions and Public Health Orders. Recommended pathways for dealing with COVID are regularly changing and we will review this approach to infection control in line with those changes.

Thank you for your understanding and cooperation. We look forward to working with you to protect our community. If you have any queries, please email Vaccination.Enquiries@arcare.com.au.

Remember:

- View vaccination hubs for NSW [here](#), VIC [here](#) and Qld [here](#).
- View the exposure site list for NSW [here](#), VIC [here](#) and QLD [here](#).
- FAQs about COVID vaccinations [here](#).
- Get tested and isolate if you are unwell or are a close contact of COVID-19.
- If you need support, contact [Older Persons Advisory Network; Head to Health](#) or [Beyond Blue](#).

Yours sincerely,



Colin Singh | Chief Executive Officer, Arcare

