

12 November 2021

Dear Arcare Community,

We are pleased that rates of vaccination amongst residents and team members continues to grow. All team members are double vaccinated and most residents are now too.

Our attention returns to the vaccination rates of those who are currently able to visit our communities. Whilst our client and team member vaccination rates see increased protection, the vaccination status of visitors plays an important role in the safety of our communities. Our goal is to ensure our residents and team members are kept as safe as possible and therefore reducing the potential of having to go into sudden lockdown at an Arcare residence to manage an outbreak.

**With NSW and Qld already requiring proof of vaccination prior to entry, Arcare Victoria will follow suit effective immediately. This means all visitors in addition to volunteers, contractors and team members must have two (2) doses of a recognised COVID vaccine followed by a two (2) week window to ensure immunity. Exceptions are for visitors under the age of 12, visitors who receive exemption from the Residence Manager for end-of-life visitations and those with proof of a valid exemption which will be considered by the Residence Manager.**

To properly manage this process, we will require evidence of your vaccination status when you attend our residences. This can be downloaded onto your phone or device from the MyGov website.

**Please note this approach does not override current restrictions on visitation as provided in State and Territory Directions and Public Health Orders.** Recommended pathways for dealing with COVID are regularly changing and we will review this approach to infection control in line with those changes.

Thank you for your understanding and cooperation. We look forward to working with you to protect our community. If you have any queries, please email [Vaccination.Enquiries@arcare.com.au](mailto:Vaccination.Enquiries@arcare.com.au).

Remember:

- View vaccination hubs for VIC [here](#)
- View the exposure site list for VIC [here](#).
- FAQs about COVID vaccinations [here](#).
- Get tested and isolate if you are unwell or are a close contact of COVID-19.
- If you need support, contact [Older Persons Advisory Network; Head to Health](#) or [Beyond Blue](#).

Yours sincerely,



**Colin Singh**

Chief Executive Officer, Arcare